PATENT 1fwIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; Confirmation No. 6366  
John Quinn; Ahmedulla  
Khaishgi; Cara Cherry-  
Lisco

Serial No.: 10/634,654 Docket No.: 1018-001US02

Filed: August 5, 2003 Customer No.: 28863

Examiner: Unknown Group Art Unit: 3629

Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN  
ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE  
RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on May 24, 2004.

By: Patricia Cygan  
Name: Patricia Cygan

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment  
Commissioner for Patents  
Alexandria, VA 22313-1450

Dear Sir:

Applicants submit the references listed on the attached form PTO-1449. This statement is being filed, to the best of Applicants' knowledge, before the receipt of a first Office Action on the merits.

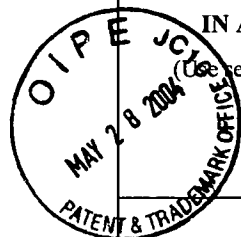
Applicants have enclosed a copy of the article cited. Copies of the U.S. patents and publications are not enclosed as this application was filed after June 30, 2003.

Respectfully submitted,

Date: May 24, 2004

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<b>Form 1449*</b>  <b>INFORMATION DISCLOSURE STATEMENT</b>  <b>IN AN APPLICATION</b> (Use several sheets if necessary)	Docket Number: 1018-001US02	Application Number: 10/634,654
	Applicant: Lalitha Vaidyanathan; John Quinn; Ahmedulla Khaishgi; Cara Cherry-Lisco	
	Filing Date: August 5, 2003	Group Art Unit: 3629
	Examiner Name: Unknown	

## U.S. PATENT DOCUMENTS

Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate
/GA/	2002/0007362 A1	01/17/2002	Collins et al.	

## FOREIGN PATENT DOCUMENTS

Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No

## OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication)

	Dr. Leslie Smith, "An Introduction to Neural Networks," University of Stirling, <a href="http://www.psych.utoronto.ca/~reingold/courses/ai/cache/InvSlides.html">http://www.psych.utoronto.ca/~reingold/courses/ai/cache/InvSlides.html</a> , 9 pages, July 24, 1997.

<b>EXAMINER</b> /Gerardo Araque Jr/	<b>Date Considered</b> 11/20/2008
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\*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Based on Form PTO-FB-A820  
(Also form PTO-1449)

Patent and Trademark Office, U.S. Department of Commerce

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /GA/